

Expedite your return by completing this form

If you have a problem with your order or billing, please call our Customer Service Department at 800-323-6793, open 24 hours a day, or send an email to service@cuddledown.com for a reply. Please include your customer number on the top front of this form with all correspondence.

To return merchandise, repack items in a sturdy box with this packing slip, complete the form at right, and either use the enclosed UPS return service label or the return label located on the other side of this form. When using the UPS return service label, attach to your package and drop off at any UPS authorized shipping locations: UPS Stores, UPS drop boxes, Office Depot, Staples, or visit ups.com/dropoff to find a location nearest your home. A return shipping flat fee of *\$9.50 will be deducted from your return refund. Or, you may use the return label on the front of this form, prepay and insure via Parcel Post.

Return confirmation

Would you like to receive e-mail confirmation of your return or exchange/credit? Please write your e-mail address here:

Note: If you prefer we do not use your e-mail address to send you notifications of special sales and other promotions, please check the box below.

I prefer not to receive notification of special offers.

Our Guarantee

Our products are guaranteed to fit, guaranteed to last and guaranteed to completely satisfy. If you're not pleased, for whatever reason, we'll exchange your product or give you a refund, whichever you prefer!

1. Reasons for return

To help us improve our service, please refer to the list below to describe the reason for your return. Write the number next to the description of the product(s) you are returning.

Fit and Sizing

- 20. Too big
- 21. Too small
- 22. Wrong size

Product Performance

- 30. Comforter too warm
- 31. Comforter not warm enough
- 32. Product too soft
- 33. Product too hard

Catalog Description

- 60. Item not as described
- 61. Item not as pictured
- 62. Color didn't match catalog

Quality

- 40. Color faded or bled
- 41. Didn't last or hold up
- 42. Excessive shrinkage
- 43. Marked or soiled
- 44. Sewing defect
- 45. Material defect
- 46. Different dye lots

Satisfaction

- 70. Color didn't match décor
- 71. Didn't like material
- 72. Didn't like styling
- 73. Didn't like color
- 74. Priced too high
- 75. Allergic to product

Service

- 50. Shipped wrong item
- 51. Arrived too late
- 52. Damaged in transit

Other:

Please send:
E exchange
R refund
C card credit

2. I am returning:

Reason for return (use number from above)	Item Number	Description	Circle One
			E R C
			E R C
			E R C

3. Please exchange for:

Item Number	Qty.	Description	Size	Color	Price	Total
Grand Total						

4. Please ship to: (if different than address on other side)

Name: _____

Address: _____

City: _____ State: _____

Zip: _____ Phone: (_____) _____

Credit Card #
(Please credit me, or bill for the difference, if any)

Expiration date: _____

Signature: _____